

Meadowbrook Care Center

Outdoor Visitation or Window Visits
By Appointment ONLY

Dear Family Member / Healthcare Proxy / Friend,

The NYS DOH has allowed facilities in person visitation. At the current time they are only allowing outside visitation which Meadowbrook Care Center will accommodate on the 3rd floor Roof Garden, weather permitting.

For those who would like to visit, the NYS DOH is requiring that all visitors must present a negative Covid-19 PCR test (a non-rapid test) performed within the last 7 days of the visit and must wear masks, maintain social distancing and provide personal information for contact tracing and screening questions.

For an in person visit, all visitors must enter and leave through the front entrance.

Visitation is limited to 2 (two) visitors per resident. Anyone under the age of 18 years old must be accompanied by an adult 18 years or older.

In order to accommodate those visitors who do not have a Covid-19 negative test result within the past 7 days, we will continue our window visits.

Visitation will be by RESERVATION ONLY.

The duration of the visits will be scheduled in 20 minute slots in order to accommodate as many families as possible.

To schedule a visit, please call the Recreation Department at 516-377-8282 and indicate which type of visit you prefer - in person (outside on the Roof Patio) or a window visit.

Residents with Covid-19 signs and symptoms and/or residents on a 14-day observation / quarantine period are not eligible for visits.

If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.

In-person visitation requires social distancing precautions of at least 6 feet and face masks, as per NYS DOH!

We thank you for your cooperation and patience during this time in helping us to prevent the spread of Covid-19 to our residents and our staff.

MEADOWBROOK CARE CENTER
COVID-19
SAFETY PLAN - VISITATION

I. Visitation will be permitted under the following conditions:

1. Adequate staff are present to allow for personnel to help with the transition of residents, monitoring of visitation and cleaning and disinfecting areas used for visitation after each visit using an EPA-approved disinfectant.
2. There is adequate personal protective equipment (PPE) made available by the facility to ensure residents wear a facemask or face covering which covers both the nose and mouth during visitation, if medically tolerated.
3. All visitors are required to show a negative COVID test within 7 days of visiting. The 7-day requirement starts from the date of the collection of the COVID test specimen. (Antigen Point of Care testing is not approved for use at the nursing home as per the NYS DOH.)
4. Visitors must wear a facemask or face covering which covers both the nose and mouth at all times when on the premises of the nursing home. Visitors must maintain social distancing, except when assisting with wheelchair mobility. The facility has an adequate supply of masks on hand for visitors and will have them available to visitors who lack an acceptable face covering.
5. The facility has an adequate supply of alcohol-based hand rub, consisting of at least 60 percent alcohol to provide to residents, visitors and representatives of the long-term care ombudsman visiting residents and those individuals are able to demonstrate appropriate use of the alcohol-based hand rub.
6. A fact sheet outlining visitor expectations and policies regarding, but not limited to, appropriate hand hygiene, Covid-19 negative results, face coverings, social distancing, number of visitors allowed, visitor screening, etc. will be provided to all visitors upon initial screening and prior to visitation. The facility's fact sheet / Safety Plan for Visitation will be posted on the facility's website, hotline, and e-mailed. It will also be posted in the front lobby.
7. Visitation will be paused due to an increase in the number of residents and/or staff with a confirmed positive Covid-19 diagnosis.
8. Current Covid-19 positive residents, residents with Covid-19 signs or symptoms, and residents in a 14-day quarantine or observation period are not eligible for visits.
9. Visitation is only allowed in the designated areas for visitation.
10. For residents who are bed bound, we will continue to use alternative methods of visitation such as through videoconferencing through skype or facetime as much as possible. Limited visitation may be permitted but should adhere to the same requirements for other visitors as much as possible. Visitors will go the resident room and not any other areas in the facility.
11. Visitors under the age of 18 years old must be accompanied by an adult 18 years or older.
12. If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for

the duration of the COVID-19 state declared public health emergency.

II. Procedures

1. The facility will post signage regarding facemask utilization and hand hygiene and uses applicable floor markings to cue social distancing delineations.
 2. No more than 10 percent (10%) of the resident (based on the daily census) shall have visitors at any one time and only two visitors will be allowed per resident at one time.
 3. Visitation will be by appointment only in order to control the amount of visitors per day. The length of visits will be determined each day depending on the census. Visitation will be done approximately four to five hours per day, 10:30 am - 12 pm and 1:30pm - 4:30 pm, circumstances permitting.
 4. Visitation will be done outside, on the Roof Garden (3rd floor patio), weather permitting. The Roof Garden can accommodate up to a total of 30 people (10 residents and 20 visitors) who are socially distancing and wearing face masks. During inclement weather, the following indoor areas may be used: the 3rd floor Rec Dec with a limit of 30 people total, the 1st floor foyer by unit 1A with a limit of 6 people total, and the 1st floor breeze way with a limit of 9 people total.
 5. Areas utilized for visitation will be disinfected daily and as needed using germicidal agents effective against Covid-19, including but not limited to the Security Desk, area's and furniture used during visitation such as, chairs, benches, outside plexiglass enclosure, etc.
 6. Prior to resident access, Security / designee will screen all visitors and document the following information on a Screen form:
 - Proof of negative Covid-19 testing within 7 days of visiting.
 - First and last name of the visitor;
 - Physical (street) address of the visitor;
 - Daytime and evening telephone number;
 - Date and time of visit;
 - Email address, if available; and
 - A notation indicating the individual cleared the screening (both temperature and questions for signs and symptoms of Covid-19).
- The Screen forms will be kept in a binder at Security. Documentation of all screens will be maintained on-site in an electronic format and available to the NYS Department of Health upon request.
- Visitation will be refused if the individual exhibits any signs / symptoms of Covid-19 or if they do not pass the screening questions.
- The visitor will be asked to sign the Screen form and Visitor Log.
7. Visitors who do have their own face masks or who lack an acceptable face covering will be provided with one at the door prior to being screened.
 8. Each visitor will be asked to use hand sanitizer (alcohol-based hand rub), provided by the facility, prior to the visit according to the CDC guidelines.

9. If any visitor fails to adhere to the protocol, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency

III. Monitoring Visitations:

1. Meadowbrook will use an Interdisciplinary Team (IDT) to monitor the visitation process to ensure all guidelines are followed.

2. The IDT will include, but is not limited to: the Administrator, Assistant Administrator, Director of Nursing / designee, Director of Housekeeping / designee, Infection Control.